

Operational Management Program

Operational Management Program – flexible, customized support from QSET

QSET's Operational Management Program is designed to offer clients access to additional pre-scheduled support from the QSET consultancy team. OMP facilitates a comprehensive portfolio of focused services that support the infrastructure your organization needs to maintain peak performance from QSET applications.

Maintain Peak Performance

- ✓ Application Performance
- ✓ System Performance
- ✓ Capacity Planning

Through the Operational Management Program QSET aims to:

- ✓ be a proactive partner
- ✓ provide a high level of customer satisfaction
- ✓ provide preventative maintenance

OMP Highlights

- ✓ To provide refresher User or Administrator training.
- ✓ To migrate data from other systems.
- ✓ To advise and plan upgrades.
- ✓ To offer effective support services quickly resolving technical challenges and close off on any problems that may have arisen with the system.
- ✓ To advise on new developments in QSET applications or integration possibilities.



EXPECT A SMARTER COMPANY

The overall objective of this program is to facilitate a cost-effective and flexible solution that allows your systems to grow with your business. By having a recognised, ongoing planning, monitoring, evaluation and training program in place you can feel secure in the knowledge that you have provided for access to extra QSET consultancy should the need arise. The consultancy team will be able to forecast future resource requirements, allocate and manage resources and make informed decisions with regards to new application opportunities.

Companies have found that by enrolling on the Operational Management Program that it has reduced the number of issues that have to be reported to Technical Support coupled with a feeling of security and confidence in knowing that the system is operating to its maximum capacity. The OMP is a cost effective way of ensuring that companies get extended use from their QSET system.

To enrol or for further information e-mail info@QSET.com